



Director, Transit Services

Region of Waterloo

The Regional Municipality of Waterloo, located in Southwestern Ontario, consists of the Cities of Kitchener, Cambridge, and Waterloo (collectively called the Tri-Cities), and the townships of Wellesley, Woolwich, Wilmot, and North Dumfries. There are an estimated 575,000 people living in the Waterloo Region. Among the region's major private sector employers are Blackberry, Toyota Motor Manufacturing, Sun Life Financial, Manulife Financial, Challenger Motor Freight, Home Hardware Head Office, Loblaw Companies Ltd. and Automation Tooling Systems (ATS). Major public sector employers include the Waterloo Region District School Board, Region of Waterloo, University of Waterloo, Grand River Hospital, Waterloo Catholic District School Board, City of Kitchener, St. Mary's General Hospital, Cambridge Memorial Hospital, Wilfrid Laurier University, Conestoga College and City of Waterloo. More than 400 high-tech firms operate in Waterloo Region. In addition to Blackberry, the list includes Descartes Systems, Open Text, Google, Maplesoft, Dalsa, MKS and more. CMHC reports that the average home price in Kitchener-Cambridge-Waterloo region in 2017 was just under \$500,000.

The Regional Municipality of Waterloo is seeking a new Director, Transit Services, who would provide leadership and direction to the Transit Services Division in the planning and delivery of safe, customer-focused, and reliable transit services. He/she would be responsible for directing the development, implementation and monitoring of programs, policies, and procedures. He/she makes recommendations for inclusion in the Transportation Master Plan and directs strategic operational planning/ implementation in support of same. His/her collaborative nature and strong political acumen will guide interactions with the staff, colleagues across the organization, and Council.

You are a proven confident, proactive leader and a strategic thinker who has demonstrated success in a senior management role, specifically in the provision of Transit services, within the private or public sector. Your exceptional interpersonal skills have earned you a reputation for building a positive, accountable work culture and developing and inspiring strong management teams and staff. A model example of exceptional commitment to customer service, you set the standard for a division that strives to provide the highest quality of services to Waterloo citizens.

Having completed your University Education or a College Diploma, preferably in Business Administration, Engineering or equivalent, you also have a minimum of 10 years' experience in the area of Transportation, especially Transit Services. Experience working within a unionized environment is a must, PENG is preferred although it's not a requirement.

You possess a participative leadership style, strong customer service focus and political acumen, exceptional interpersonal skills, excellent written communication skills and strong computer skills, combined with the ability to build and support teams as well as foster strong relationships with elected officials, external consultants and government agencies.

It is anticipated that shortlisting of candidates for interviews will take place around the third week of June



and the interviews will be conducted during the last week of June/ July. If interested in exploring this further and for a complete Position Profile, please contact Kartik Kumar, Managing Director at Legacy Executive Search Partners at 416-271-4397 or kartik.kumar@lesp.ca.

The deadline for all applications is June 1st, 2018.

